

RVU/11/112/01/2025-26

Date: 24.11.2025

(Revision II)

UNIVERSITY STUDENTS GRIEVANCE REDRESSAL COMMITTEE

In accordance with the provisions in the RV University Act – Chapter V, Clause (33) and as per UGC Notification of 11th April 2023, CG-DL-E-11042023-245095, Extraordinary, Part-III- Section 4 in the Gazette of India, the University Students Grievance Redressal Committee (SGRC) has been constituted with the following members.

Sl. No.	Name	Designation	Position
1	Dr. Rajavel Manoharan Associate Professor, School of Design & Innovation	Associate Professor	Chairperson
2	Dr. Martin Luther William Ombudsperson for RV University	Ombudsperson	Member
3	Dr. Nayantara Acharya Assistant Professor, School of Business	Assistant Professor	Member
4	Dr. Soundarya Iyer Associate Professor, School of Liberal Arts & Sciences	Associate Professor	Member
5	Dr. Vidya M J Associate Professor, School of Computer Science & Engineering	Associate Professor	Member
6	Dr. Rahul Dev Raman A Assistant Professor, School of Film Media & Creative Arts	Assistant Professor	Member
7	Ms. Srujana Poornachandra B. Tech Student, School of Computer Science & Engineering	Student Representative	Member
8	Dr. Thotreithem Hongray Dean, Student Affairs	Assistant Professor	Member Secretary
9	Mr. Shantanu Pachauri Assistant Professor, School of Law	Assistant Professor	Member

PROCEDURES & FUNCTIONS OF UNIVERSITY STUDENTS GRIEVANCE REDRESSAL COMMITTEE:

1. The Senior Professor shall be the Chairperson of the committee.
2. The quorum for the meeting shall be three members, including the Chairperson.
3. The agenda and notice of the meeting shall be issued one WEEK before the scheduled date and time to the aggrieved student and SGRC members.
4. A hard copy and a soft copy of the proceedings of the meeting, duly signed by members in attendance, shall be in the custody of the Registrar, RV University.
5. The Member Secretary shall act within THREE days of receipt of the complaint and submit the report to the Hon'ble Vice-Chancellor within 15 days or earlier from the date of receipt of the complaint. The aggrieved student may submit a complaint online on the RVU website/ through Google form (<https://forms.gle/iBiLpeiUfUd2Mwh6A>) or via email to grievance@rvu.edu.in, clearly mentioning name, program, year of study, USN number, particulars of the grievance, material facts, and supporting documentary evidence.
6. The committee shall perform the following functions:
 - (a) The committee shall follow the principles of natural justice while considering the grievance.
 - (b) The committee shall ensure that an online portal is created on the University website and remains functional.
 - (c) The committee shall adhere to all procedures and functions as mentioned in the UGC notification dated 11th April 2023 – Gazette of the Government of India on Student Grievance Redressal.



Prof. (Dr.) Sahana D. Gowda
Registrar